OUR PHILOSOPHY

Children are not merely "small adults". In many important biological and psychological ways children are different. This impacts the very fundamentals of care. Pediatricians and pediatric sub-specialists devote their entire training and careers to the study and care of children. They have extensive knowledge of childhood disease and sensitivity to a child's psychology. Because of this, they are uniquely qualified to deliver medical care to this age group. No other kind of medical provider can match the quality of care they will provide. The same is true of pediatric hospitals dedicated solely to children. It is therefore our policy to admit only to pediatric institutions and refer to only the best and most up to date pediatric sub-specialists. We follow the guidelines and recommendations provided by the American Academy of Pediatrics (AAP) using evidence based care.

OFFICE HOURS & APPOINTMENTS
Mon-Thurs 7a-7p
Friday 7a-5p
Sat 8-12
Sun 9-12

Office hours are by appointment only. We have regular day, evening, & weekend hours. Our policy is to see every sick child the same day -when you call during office hours. For non-urgent questions or concerns, our providers can be reached through the MyChart portal.

Those arriving more than 10 minutes late for a non-urgent visit may be rescheduled.

INSURANCE/FINANCIAL POLICY

We contract with most insurances, and submit directly to nearly all carriers*. Parents are responsible for all office charges, and payment is expected at the time of service**. Unpaid balances are billed monthly. We accept all major credit cards, and online payments are available on our website.

Our billing staff is available to help you register for Mass Health or New Hampshire Healthy Families as appropriate

OUR PATIENTS

We see established patients through the age of 21 years. We do not accept new patients older than 15 years.

JOINING THE PRACTICE

Before your first visit with us, please have your past medical records sent to our office. Then call our front desk to schedule a new patient appointment.

EMERGENCIES & AFTER-HOURS

Genuine emergencies fall into the categories of problems with breathing, bleeding, or consciousness. In a true emergency always call 911 and be taken immediately to the nearest emergency room. After the situation has been stabilized by the emergency room, however, pediatricians and pediatric sub-specialists are the best qualified to provide definitive diagnosis and further treatment for your child.

For urgent care visits that do not require 911, call us first! One of our providers is always available -- 24 hours a day, 7 days a week -- to give advice or make arrangements for your child to be seen, either by us at the office or by an appropriate pediatric specialist at Boston Children's Hospital (BCH) or Mass General Hospital for Children (MGHfC). These institutions can be trusted to provide the highest level of pediatric medical and sub-specialty care that we insist on for our patients.

After hours, when you call our main number, it will automatically direct you to speak with the provider on call.

We provide a comprehensive Acute Illness Guide to every family (and on our website) that gives guidelines for routine illness and injury.

OUR SERVICES

As a medical home, our practice is a central resource for all of your child's health care needs. We offer...

- Wellness checkups and preventive care
- Immunizations
- Same day visits for illness and other concerns
- Coordination of care for children with special health care needs
- Behavioral health management, in-house psychologist support, and medication prescribing
- Virtual Visits
- Access to interpreter services

WELCOME TO



A MEDICAL HOME FOR INFANTS, CHILDREN & ADOLESCENTS

36 High St, North Andover, MA 01845 Phone: 978-975-3355

CMO WEBSITE: www.chmed.com

MyChart ACCESS: mychart.ppoc.org/CMO

Our Medical Providers

Marnie Burton, MSN, CPNP Tina Connelly, MSN, CPNP Emily Freeman, MSN, CPNP Sharon Lewin, MD Jacky Psoinos, MSN, CPNP Elana Poulter, MD Daniel Summers, MD Elisabeth Winterkorn, MD

Integrated Behavioral Health Providers

Dr. Donna J. Graham, Ph.D. Lauren Beville, MSW, LISCW

We pledge to make every effort to provide the highest quality pediatric medical care.











MARNIE BURTON, CPNP
Position: Partner, Clinical Director

Joined CMO: 1994

Advanced Nursing Degree: Masters in Ambulatory Pediatric Nursing and Maternal/Child Health from Boston College

1990

Education: Duke University BA 1983

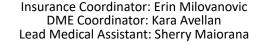


TINA CONNELLY, CPNP Joined CMO: 1995

Advanced Nursing Degree: Masters Nursing Program at Northeastern

University 1995

Education: St. Anselm College BSN 1992



Our Health Care Team includes

Office Manager: Jodi Hunt

Billing Manager: Nicole Santoro

Medical Home Manager: Angela Khoury

Referrals Coordinator: Linda Moran



ELISABETH WINTERKORN, MD Position: Partner, Medical Director

Joined CMO: July 2006

Fellowship: Clinical Fellow in Child Neurology at MGHfC Tuberous Sclerosis

Center 2006

Residency: Massachusetts General

Hospital 2005

Education: Cornell University Medical College MD 2002, Harvard College BA

1998



ELANA POULTER, MD Joined CMO: October 2010 Fellowship: Clinical Fellow in Hematology-oncology at Children's

Memorial Hospital

Residency: Children's Memorial Hospital

2008

Education: Columbia University MD

2005, BA 1999

Integrated Behavioral Health Providers

Dr. Donna J. Graham, Ph.D. Lauren Beville, MSW, LISCW



JACKY PSOINOS, CPNP

Position: Partner, Human Resources

Director

Joined CMO: September 2009 Advanced Nursing Degree: Masters in

Nursing at Boston College 2008.

Education: University of New Hampshire

BSN 2005



EMILY FREEMAN, CPNP Joined CMO: July 2018

Advanced Nursing Degree: Masters Nursing Program at University of Florida

2004

Education: University of Florida in

Gainesville BSN 2002

MyChart Online Patient Portal

Our online portal allows you to:

- Send your provider a message
- Request Prescription Refills
- Manage your appointments
- Access you or your child test results
- Print school health forms
- Fill out pre-visit screenings
- Pay your bill and more!



 Open the camera on your phone and scan to sign up today!



DANIEL SUMMERS, MD

Position: Partner, Financial Director

Joined CMO: May 2010

Fellowship: Adolescent Medicine at Mount Sinai Medical Center 2005 Residency: NYU Medical Center 2002 Education: University of Missouri, Kansas City – combined BA/MD 1999



SHARON LEWIN, MD Joined CMO: March 2021

Fellowship: Neonatal-Perinatal Medicine at Cornell 2014-2015. Newborn

Medicine at UCLA 2016-2017.

Residency: New York Presbyterian-Weill

Cornell 2014

Education: Stony Brook University School of medicine MD 2014, Brandeis

University in 2005

*Insurance plans: Aetna, Allways Health, BCBS of MA, BCBS "Blue Card Program", Cigna, Coventry, Fallon, HPHC, Humana, Multiplan, THPP ACO, Tufts Commercial, Unicare United, Tricare PPO Indemnity, NH Healthy Families, NH Medicaid.

**Please verify with your insurance prior to scheduling an appointment.